

FACILITY FOR LARGE-SCALE ADAPTIVE MEDIA EXPERIMENTATION

# Personalised and participatory media

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NEM Summit – FLAME workshop

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#### **About VRT**



- Public broadcaster in Flanders
  - 2200 employees
  - 3 TV Channels:Eén, Ketnet, Canvas
  - 5 radio channels: Radio 1, Radio 2, Klara, Studio Brussel, MNM
  - on-line portals (neuws, sports, culture, video zone)
    - vrtnws.be, sporza.be, vrtnu.be, radioplus.be, ...
  - In-house R&D lab: VRT Innovatie (Innovation)
  - Several innovation initiatives: VRT Sandbox, OpenVRT, VRT Start-up, ...

### **VRT Innovation: strategic topics**



- Personalised content
  - Fitting content for every media consumer
  - Personalisation
  - Data architecture (VRT Data Prism, to be released OS)
- Co creation & interaction
  - Enable & stimulate interaction (e.g. Wallofmoments.be)
  - Community engagement
- New content (production) technologies & workflows
  - VR/AR/MR
  - New workflows (e.g. IP-based)
  - Lightfield technologies



#### **Interaction - motivation**



- Traditional TV/Radio going down
- Increased opportunity for direct interaction through digital/social media
  - Formerly: SMS / E-mail / ... ~ limited opportunities
- Traditional "brands" creating an on-line extension
  - Remain connected with the media consumer, even if they are not directly watching/listening
- Interest from different departments
  - Radio stations => community engagement, collaborative storytelling
  - Newsroom => crowd journalism
  - Events => audience interaction
  - •

### **Introducing Wall of Moments**



- Set of applications to interact with audience
  - End-user app
    - e.g. integrated with radio app
  - Editorial app
    - Process, filter, select interesting interactions
    - Direct interaction with media consumer
  - On-site displays
    - For use at events: feature incoming content

### **Experiments with WoM**



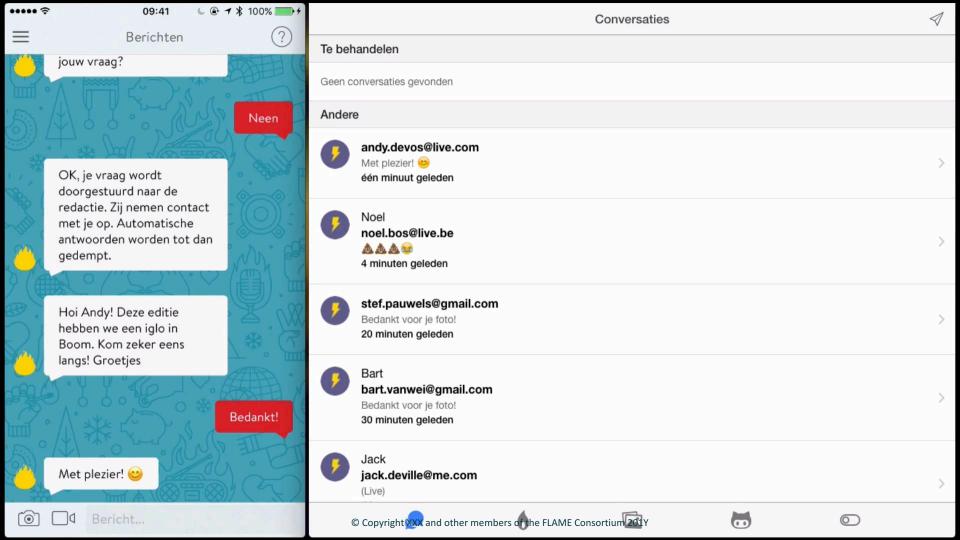
- Crowd journalism
  - See presentation Karim Dahdah
- Music festivals
  - Dranouter Festival
  - Leffingeleuren festival
  - All areas (StuBru radio station)
- Events
  - De warmste week
  - Het vooruitzicht

#### **Content curation**



- Interaction / co-creation is an asset for the media company
- Dealing with interactions is hard
  - 1-to-1 interaction does not scale well
  - End users expect interaction
  - Content editors have to deal with 10 things at a time

=> technologies needed to assist editors in managing interaction



### **FLAME platform**



- FLAME provides opportunities for VRT:
  - Access to smart city infrastructure
  - Access to innovative platform for local services
  - Testbed to experiment with media services and media scenarios

### **FLAME** experimentation

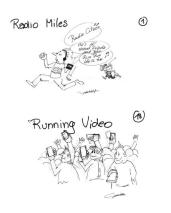


- Technical validation: Testing FLAME platform capabilities
  - VRT wants to learn what media scenarios are made possible with smart city infrastructure / edge computing
  - Connectivity, local storage, Processing (e.g. transcoding, QC, content filtering, ...)
  - Having services local (in the edge) reduces cost and latency
- User validation
  - End users: testing and validating engagement strategies for participatory media and identifying incentives for people to share audio-visual content.
  - Media professionals: creation of insightful content dashboards (e.g. heatmaps) for editors

#### Media on large city sports event









Participants and spectators join a city sports event. Together they share live event information with community members or they create e.g. collective after-event-memorabilia. Live event information can be curated into a reportage or contribute to a collective mood board. Both can be shared in a closed private community or open public community.

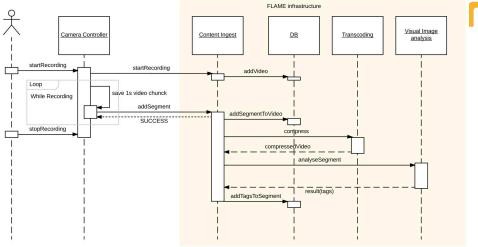
## **Media Pipeline**



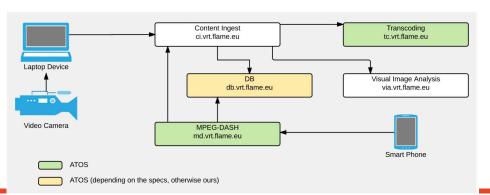
Capture	Quality Check	Enhancemen t	Content Analysis	Tagging For Future Searches	Denaturing	Sharing
Video Meta data Privacy settings						<b>***</b>
Incentive Model					Privacy Preserving Model	
Ethical Framework Video Capturing in Public						

## First experiments









## Roadmap ~ interaction

- Rolling out Wall of Moments system in VRT (2017)
  - Further integration with radio player
  - Adding features
  - Validation during live events
- Several R&D projects investigating different aspects
  - Crowd sourcing content: MOS2S (ITEA3)
  - Media processing in the edge: FLAME (H2020)
    - Opportunities to participate (open calls) https://www.ict-flame.eu/
  - Backend automation of interaction: MARCONI (H2020

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